

Ohio Learn Citizen Portal Job Aid – ODOT BMP Inspection and Maintenance Training For Citizen Learners

This job aid guides new Ohio Learn citizen users through the following processes:

- Registering for an OH|ID Account
- Accessing the Ohio Learn Application via OH|ID
- Launching Ohio Learn
- Accessing ODOT Citizen Training Folder
- Enrolling and Completing Selected ODOT Training Modules

Registering for an OH|ID Account

1. To access Ohio Learn from the OH|ID Citizen Portal, navigate to <https://ohid.ohio.gov>.
2. If you do not have an OH|ID account, choose the “**Create New Account**” button to register.

If you have previously created an account, skip to step #10.

The screenshot shows the OH|ID Citizen Portal interface. At the top is a blue header with the OH|ID logo. The main content area is divided into two columns. The left column features a large padlock icon with a fingerprint inside, and text instructing users to login or create an account. A button labeled 'Create New Account >' is highlighted with a red rectangle. The right column contains a login form with fields for 'Username:' and 'Password:', a 'Log In' button, and links for 'Forgot username/password?' and 'Need Help?'. An attention notice at the bottom left states that as of May 13, 2019, the Department of Education has been integrated with OH|ID.

OH|ID

Please login to access the Ohio ID Portal using your OH|ID Account.

Please click the link below to create your OH|ID Account in a few simple steps.

[Create New Account >](#)

Attention: As of May 13, 2019, the Department of Education has been integrated with OH|ID. Please [create an OH|ID account](#) to access applications formerly accessed through the SAFE portal. Thank you!

OH|ID

Username:

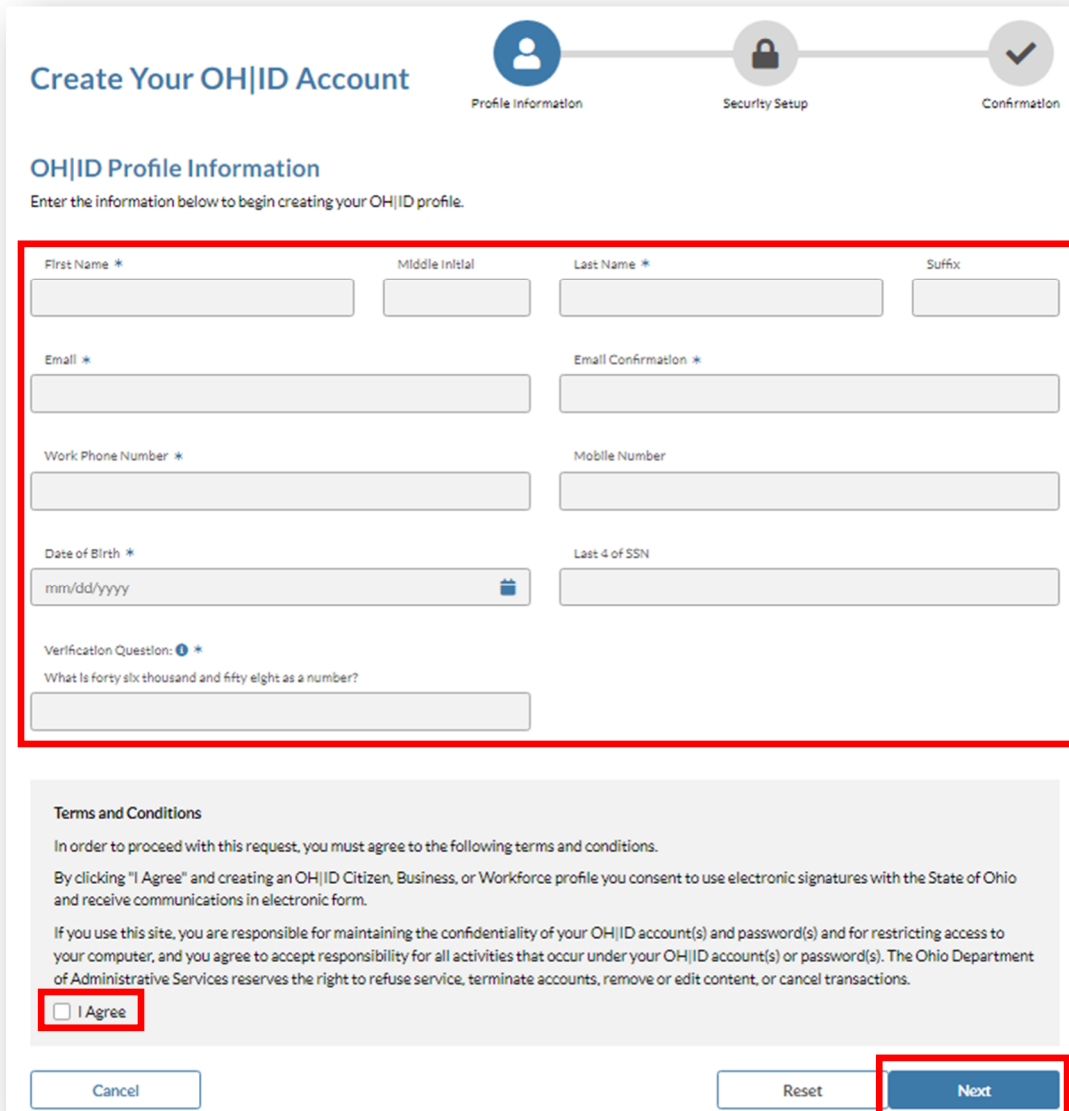
Password

[Log In](#)

[Forgot username/password?](#)

[Need Help?](#)

3. Once on the Create Your OH|ID Account setup under Profile Information, populate the necessary fields:
 - Required contact and demographic information.
 - Answer the verification question.
 - Read and accept the OH|ID terms and conditions by checking the box next to “I Agree.”



Create Your OH|ID Account

Profile Information Security Setup Confirmation

OH|ID Profile Information

Enter the information below to begin creating your OH|ID profile.

First Name * Middle Initial Last Name * Suffix

Email * Email Confirmation *

Work Phone Number * Mobile Number

Date of Birth * Last 4 of SSN

Verification Question: ? *
What is forty six thousand and fifty eight as a number?

Terms and Conditions

In order to proceed with this request, you must agree to the following terms and conditions.

By clicking “I Agree” and creating an OH|ID Citizen, Business, or Workforce profile you consent to use electronic signatures with the State of Ohio and receive communications in electronic form.

If you use this site, you are responsible for maintaining the confidentiality of your OH|ID account(s) and password(s) and for restricting access to your computer, and you agree to accept responsibility for all activities that occur under your OH|ID account(s) or password(s). The Ohio Department of Administrative Services reserves the right to refuse service, terminate accounts, remove or edit content, or cancel transactions.

☐ I Agree

Cancel Reset Next

4. Once you have entered all the necessary information and accepted the terms and conditions, click the “Next” button to continue to Security Setup.
5. On the next Create Your OH|ID Account page, choose a **Username** and **Password** in accordance with the guidelines listed.

6. Click on the corresponding tile under the “Security Options” header to **choose your preferred option**. It is important to note that multiple options can be selected. The options are:
 - A temporary PIN that is sent to your email address
 - A temporary PIN that is sent via text message
 - Answering pre-selected security questions
7. Once you have entered all the required information, click the “**Create Account**” button to continue.

Create Your OH|ID Account

Profile Information Security Setup Confirmation

Create OH|ID Username and Password
Provide username and password information to complete your profile.

Username
[Input Field]

Password
[Input Field]

Confirm New Password
[Input Field]

Username Guidelines:

- Must have at least 6 and no more than 64 characters in length
- Username cannot start or end in a special character
- Username cannot contain only numbers
- The following are valid characters that can be used in an OH|ID username:
 - Upper case letters (A-Z)
 - Lower case letter (a-z)
 - Numbers (0-9)
 - Select special characters (. _ - @) Note: No other special characters are permitted

Password Guidelines:

- Must have at least 8 and no more than 30 characters in length
- Must contain 1 character from each of the following categories:
 - Upper case letters (A-Z)
 - Lower case letter (a-z)
 - Numbers (0-9)
 - Special characters (!\$#.%@~^&* _-+=><(){}%":;\'/?)
- Password cannot include your first name, last name, username, or OH|ID
Example: If your name or username is John Smith, your password cannot contain "John" or "Smith"

Choose Password Recovery Methods
You can select more than one method.

Email
You will receive a temporary PIN on your email address to reset the forgotten password.

Mobile Number
You will receive a temporary PIN on your mobile number to reset the forgotten password.

Security Questions
Security Questions can be used to reset the forgotten password.

Cancel Back **Create Account**

8. You will receive an auto-generated email confirming your OH|ID account creation.

Accessing the Ohio Learn Application via OH|ID

- Navigate to <https://ohid.ohio.gov> and log in using your OH|ID username and password.

OH|ID

Please login to access the Ohio ID Portal using your OH|ID Account.
Please click the link below to create your OH|ID Account in a few simple steps.

Create New Account >

Attention: As of May 13, 2019, the Department of Education has been integrated with OH|ID. Please create an OH|ID account to access applications formerly accessed through the SAFE portal. Thank you!

OH|ID

Username:

Password

Log In

Forgot username/password?

Need Help?

- The first section of the OH|ID homepage is the My Apps section. This section displays tiles for applications that you have previously accessed. Note that dashboards may vary from screenshot shown.

If you have already subscribed to Ohio Learn, click on the Ohio Learn tile from within the My Apps section to launch the application, then skip to step #17.

If you have not previously accessed the application, move to Step #12 to learn how to subscribe to Ohio Learn.

OH|ID

Home User Account Management Help Center

My Apps

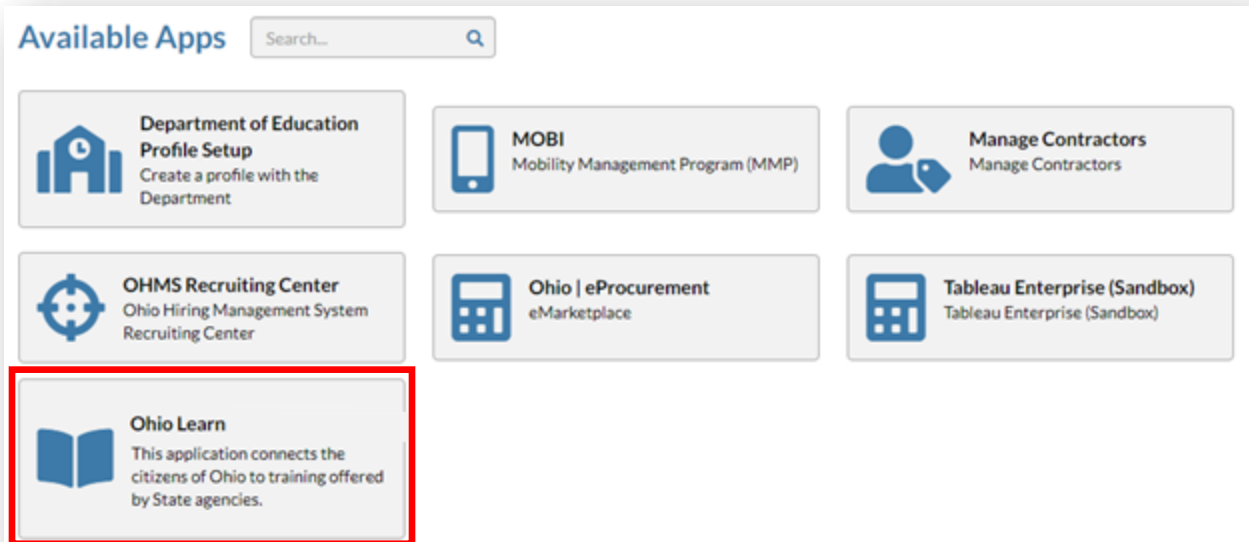
You are currently subscribed to the apps below - clicking the "X" on the app tile will unsubscribe you from the app and reinstating your subscription may require additional approval.

Ohio Learn

Connect to training offered by State of Ohio agencies.

11. The next section of the OH|ID homepage is the Available Apps section. This section displays tiles for applications that you are able to access but have not yet configured.

Additionally, you can utilize the Search bar to filter the tiles in the Available Apps section.



12. To request access to Ohio Learn, **click on the Ohio Learn tile.**

13. After you click on the tile, the terms and conditions for the application will pop up.

Once you have scrolled to the bottom of the pop up, click the box next to **“I Agree.”** A checkmark will appear indicating you have accepted the terms and conditions.

14. After accepting the terms and conditions, click the **“Request Access”** button to request access to the application.

✕

Ohio Learn

This application connects the citizens of Ohio to training offered by State of Ohio agencies. Participating agencies currently include the Department of Administrative Services (DAS) and Department of Rehabilitation and Correction (DRC).

In order to proceed with this request, you must provide the following approval.

This system contains government information and is restricted to authorized users ONLY. Unauthorized access, use, misuse, or modification of this computer system or of the data contained herein or in transit to and from this system is strictly prohibited, may be in violation of state and federal law, and may be subject to administrative action, civil and criminal penalties. Use of the system is governed by United States law and Ohio law and policies.



You have no expectation of privacy in any material placed or viewed on this system. The State of Ohio monitors activities on this system and may record and disclose those activities internally and to law enforcement and other entities to ensure the proper and lawful use of its information and resources. Such monitoring may result in the acquisition, recording and analysis of all data being communicated, transmitted, processed or stored in this system by a user. The State of Ohio complies with state and federal law regarding legally protected confidential information but may not treat any other use as private or confidential. ANYONE USING THIS SYSTEM EXPRESSLY CONSENTS TO SUCH MONITORING.

The Ohio Department of Administrative Services reserves the right to take appropriate legal action in any state or federal court to address any instances of unauthorized use of this site, and you consent to exclusive jurisdiction and venue in such courts.

☒ I Agree

Request Access

15. Next, you'll receive automatic approval and Ohio Learn will show under the My Apps section.

[Home](#)
[User Account Management](#)
[Help Center](#)

Request Application Access

Your request for has been submitted. You will receive a confirmation email.

Return to Applications

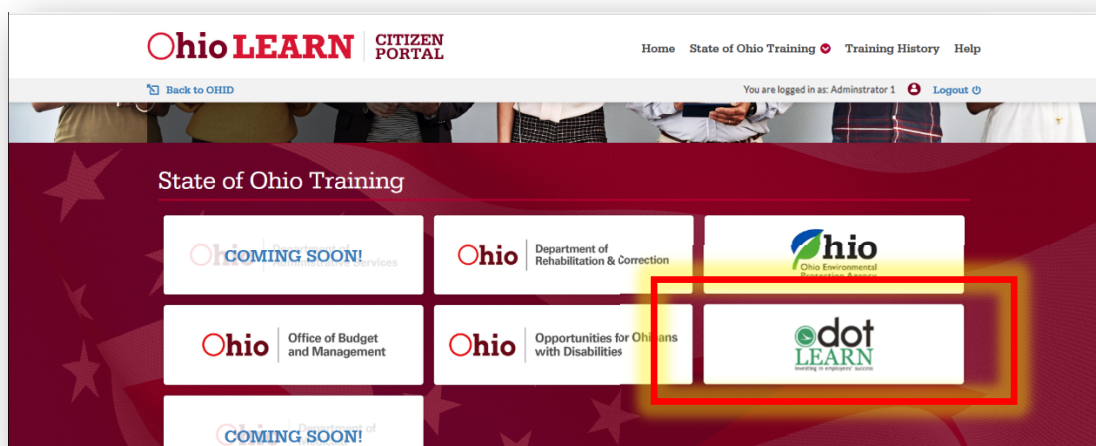
Launching Ohio Learn

16. After you've selected the Ohio Learn tile, you will be taken to the Ohio Learn Citizen Portal site.
17. To learn more about the site and accessing training, watch the **Getting Started Overview** video highlighted below.

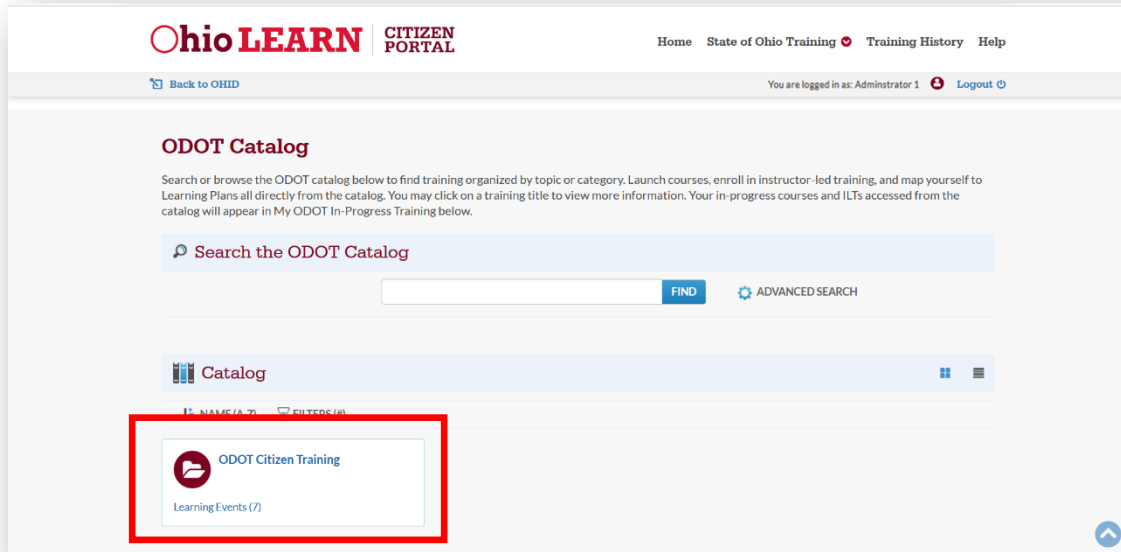


Accessing ODOT Citizen Training Folder

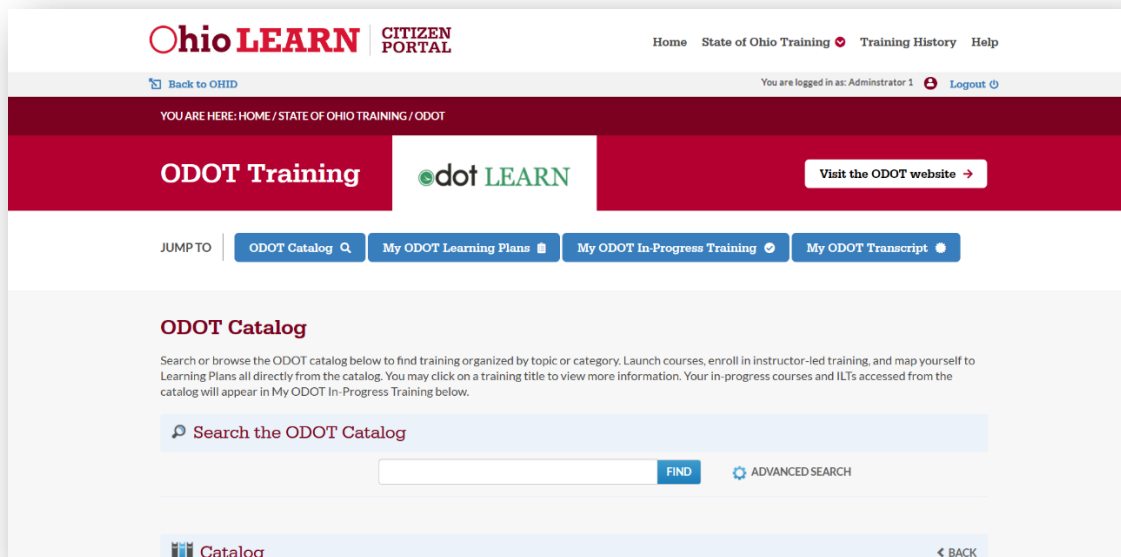
18. Scroll down and select the **ODOT Learn** tab.



19. Next, select the **ODOT Citizen Training** folder.



20. Opening the ODOT Citizen Training Folder shows the training modules that ODOT has made available to the public.



Enrolling and Completing Selected ODOT Training Modules

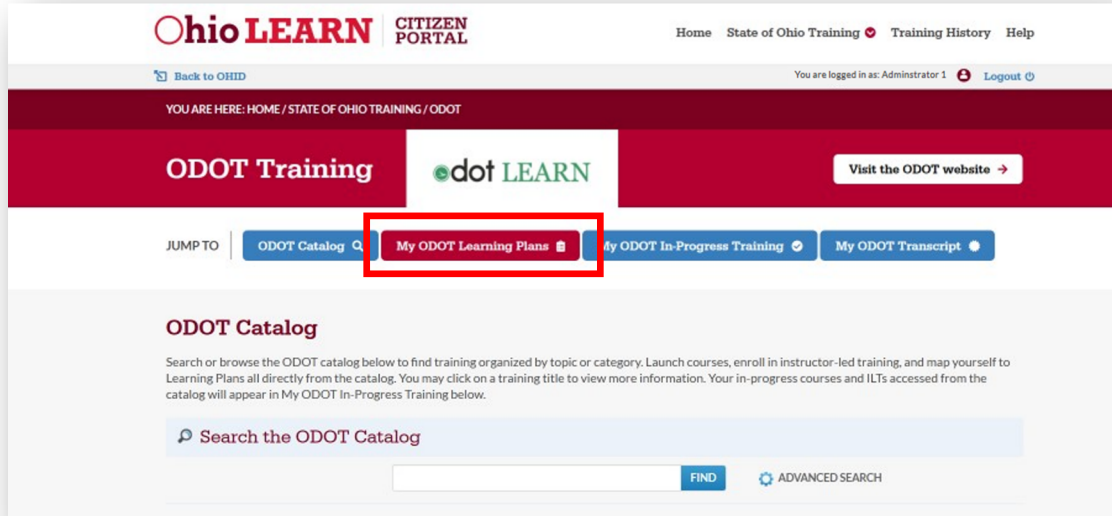
21. Select the training module titled “Best Management Practices Module 1.”

The screenshot shows the Ohio LEARN Citizen Portal interface. At the top, there is a navigation bar with links for Home, State of Ohio Training, Training History, and Help. Below this, a user is logged in as Administrator 1. The main content area displays a list of training modules. The first module is 'Municipal Separate Storm Sewer Systems (MS4s) Liaison Training - Modul...', which is not attempted. The second module is 'Best Management Practices Module 1', which is highlighted with a red box. This module has a status of 'Completed', a category of 'Environmental, ODOT Citizen Training, Planning and Engineering', and a start date of 'January 21, 2020'. The third module is 'Best Management Practices Module 2', which is 'In Progress'.

22. Click the “ENROLL” button on the right side of the screen.

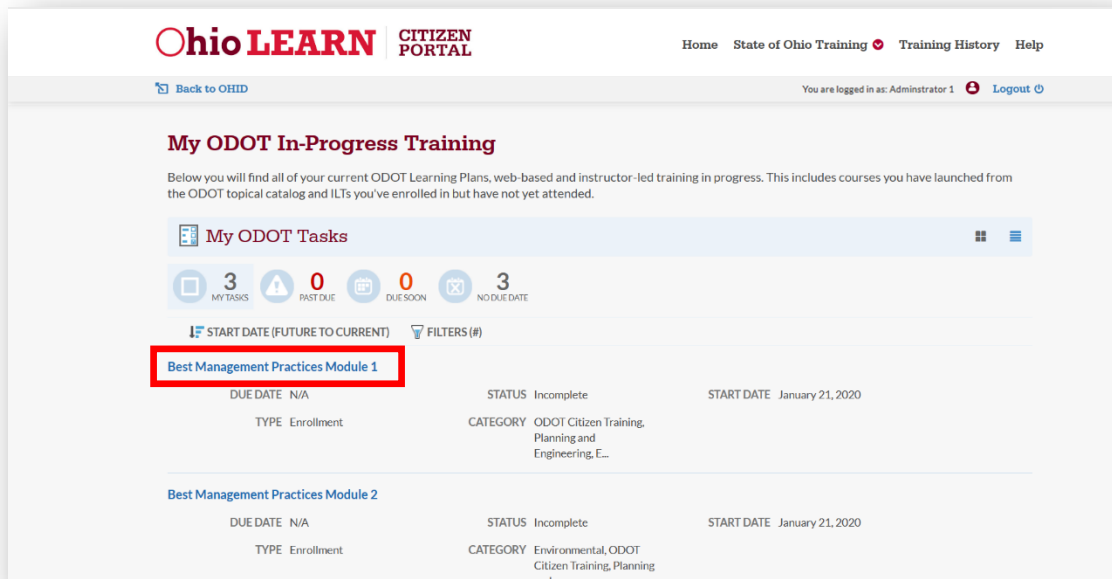
The screenshot shows the details for 'Best Management Practices Module 1' in the Ohio LEARN Citizen Portal. The interface includes a search bar at the top and a 'Catalog' section. The module details are displayed below, including the start date (1/21/2020), start time (8:00 AM), minimum seats (0), maximum seats (9999999), remaining seats (9999945), and attachments (0). The 'ENROLL' button is highlighted with a red box. Below the module details, there is a section for 'TYPE' (Enrollment), 'EVENT TYPE' (Online Course), 'ENROLLMENT OPENS' (April 7, 2022 8:00 AM), 'ENROLLMENT CLOSES' (December 31, 2035 8:00 AM), and 'START DATE' (January 21, 2020 8:00 AM). The 'CURRENT STATUS' is 'User Dropped' and the 'EVENT' is 'Best Management Practices Module 1 (29942)'. The 'MINIMUM SEATS' is 0 and the 'MAXIMUM SEATS' is 9999999.

23. Next, at the top of the screen, select **My ODOT Learning Plans**.



24. Towards the bottom of the screen, under “My ODOT In-Progress Training” you’ll see the training module in which you enrolled. **If the training module does not appear, refresh the browser.**

25. Select “**Best Management Practices Module 1.**”



26. Next, on the right side of the screen, select the “Event” label that says “Best Management Practices Module 1.”

Ohio LEARN | CITIZEN PORTAL

Home State of Ohio Training Training History Help

Back to OHID You are logged in as: Administrator 1 Logout

My ODOT In-Progress Training

Below you will find all of your current ODOT Learning Plans, web-based and instructor-led training in progress. This includes courses you have launched from the ODOT topical catalog and ILTs you've enrolled in but have not yet attended.

My ODOT Tasks < BACK

Best Management Practices Module 1

1/21/2020 8:00 AM 0 9999999 9999944 0

START DATE START TIME MIN SEATS MAX SEATS REMAINING SEATS ATTACHMENTS

My ODOT Tasks > Best Management Practices Module 1 DROP SAVE

TYPE	Enrollment	CURRENT STATUS	Approved
EVENT TYPE	Online Course	EVENT	Best Management Practices Module 1 (29942)
ENROLLMENT OPENS	April 7, 2022 8:00 AM	MINIMUM SEATS	0
ENROLLMENT CLOSES	December 31, 2025 8:00 AM	MAXIMUM SEATS	9999999
START DATE	January 21, 2020 8:00 AM	SEATS REMAINING	9999944

27. Select the OPEN COURSE “+” sign on the right side of the screen.

Ohio LEARN | CITIZEN PORTAL

Home State of Ohio Training Training History Help

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My ODOT In-Progress Training

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My ODOT Tasks < BACK

Best Management Practices Module 1 (29942)

7/22/2022 100%

COMPLETED DATE COMPLETED

My ODOT Tasks > Best Management Practices Module 1 > Best Management Practices Module 1 (29942) OPEN COURSE

TYPE	Course
DATE ADDED	March 11, 2022 1:20 PM
PROTOCOL	SCORM
START DATE	July 22, 2022 2:35 PM
COMPLETED DATE	July 22, 2022 2:58 PM

28. Now complete the selected training at your own pace.

29. To enroll and complete other public ODOT training modules, complete steps 21 through 28 selecting the desired training module.